moni

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LCCHS UNIFORM PICKUP INFORMATION

SCHOOL PICKUP: WEDNESDAY AUGUST 30TH AT LCCHS FROM 4:00 PM TO 7:00 PM

Distribution of uniform orders for customers who have designated school pickup and placed their order <u>before August 1st</u> will take place at LCCHS on Wednesday August 30th between 4:00 PM and 7:00 PM.

Only orders that have been paid in full and ordered before August 1st will be brought to school at that time.

You will not receive any further notification or reminders by email. There will be no subsequent deliveries to school.

Distribution will be done according to the following schedule:

4:00 PM-5:00 PM – Students whose last name begin between A & L

5:00 PM-6:00 PM – Students whose last names begin between M & Z

 $6{:}00\ PM$ -7:00 PM – Students who were unable to come at the earlier times.

Please try to come between 4:00 PM and 6:00 PM to avoid long wait times.

All orders not picked up on distribution day will be brought back to our Moni warehouse to be picked up during our regular store hours.

MONI PICKUP INFORMATION:

You will be advised by email when your order is ready for pickup. You may also consult your order history on the monioutlet.com website to check your order status. Orders may be picked up at our Moni warehouse located at 700 Hodge, suite 215 ,Ville Saint Laurent H4N 2V2 during our regular store hours which are Monday to Saturday between 9:30 AM and 4:00 PM. Pick up at Moni orders will be charged on pickup (even if you have included your payment information when you placed your order). We accept debit cards, credit cards and cash. Unclaimed and unpaid orders will be cancelled at the end of October unless notification to hold these orders is received.

HOME DELIVERY INFORMATION:

You will be charged and advised by email when your order is ready for delivery. Your parcel will be left at the door if you are not home. Orders must be paid in full. Delivery charges apply.

RETURN AND EXCHANGES: Garments may be returned within 60 days of order placement or 60 days after the start of the school year ONLY at our MONI warehouse provided that they have not been washed, worn or altered.

PLEASE NOTE: Moni outlet is open all year long and you may place orders online throughout the year. Orders placed after August 1st may not be ready by the beginning of the school term. We will advise you when your order will be ready for pickup or delivery. <u>Please note that the dates between August 19th and September 4th are reserved for order pickup only and that there will be no in-store shopping or uniform tryons permitted at that time.</u>

Please check your order history on our website for order status updates as we cannot respond to all phone calls and emails regarding order status inquiries during back-to-school time. Rest assured that we will try to fill your school orders as quickly as possible and that you will be advised when your order is ready to be picked up at MONI or delivered to your home. Please note that you will not receive further notification if you designated your order for school pickup and placed your order before August 1st.

Thank you for your support!

The Staff at Moni Inc.